

Privacy Policy

Effective Date: 1 January 2023

ShuttleBay TDE Pte Ltd (“**ShuttleBay**” “**we**”, and/or “**us**”) respects and values the privacy of ShuttleBay’s users and is committed to protecting it through compliance with this policy.

This policy describes the types of information ShuttleBay may collect from any individual or entity, including, but not limited to Authorised Users, and end users (“**you**”) that you may provide when you use the Services, and ShuttleBay’s practices for collecting, using, maintaining, protecting and disclosing that information.

Your use of the Services is also subject to ShuttleBay’s Terms, which can be located at (www.shuttlebay.xyz/privacypolicy) and any Additional Terms as defined therein.

All capitalised terms not defined in this Privacy Policy have the same meaning given in the Terms.

This policy applies to information ShuttleBay collects:

- Through the Services.
- In email, text and other electronic communications sent through or in connection with the Services.
- Through mobile and desktop applications you download from the Services or a third-party applications, which provide dedicated non-browser-based interaction between you and the Services.
- When you interact with applications on third-party websites and services, if those applications include links to this policy.

It does not apply to information collected by:

- ShuttleBay offline or through any other means, including on any other website operated by ShuttleBay or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from the Services.

Please read this policy carefully to understand ShuttleBay’s policies and practices regarding your information and how ShuttleBay will treat it. If you do not agree with ShuttleBay’s policies and practices, do not use the Services. By accessing or using the Services, you agree to this privacy policy. This policy may change from time to time. Your continued use of the Services after ShuttleBay makes changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Children Under the Age of 13

The Services are not intended for children under 13 years of age. No one under age 13 may provide any information to or through the Services. ShuttleBay does not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any

information through the Services or on or through any of its features/register, make any purchases through the Services, use any of the interactive or public comment features of the Services or provide any information about yourself to ShuttleBay, including your name, address, telephone number, email address or any screen name or user name you may use. If ShuttleBay learns ShuttleBay has collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe ShuttleBay might have any information from or about a child under 13, please contact us at hey@fusionxyz.co.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Services, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number or any other identifier by which you may be contacted online or offline ("**personal information**").
- That is about you but individually does not identify you, such as your IP address and browsing behaviour when using the Services.
- Information necessary to make financial transactions, such as your billing address, other addresses related to you, and credit card or other payment information; and/or
- About your internet connection, the equipment you use to access our Services, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you use the Services. Information collected automatically may include usage details, IP addresses, blockchain address, wallet type, date/time stamps, and information collected through cookies and other tracking technologies.

Information You Provide to Us

The information we collect on or through our Services may include:

- Information that you provide by filling in forms through our Services. This includes information provided at the time of registering to use our Services, subscribing to our service, posting material or requesting further services. We may also ask you for information when you report a problem with our Services.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- You also may provide information to others through the Services and your communications may be transmitted to other users of the Services or third parties ("**User Contributions**"). Any User Contributions you post or transmit to others is done at your own risk. We cannot always control the actions of other users of the

Services, or a third party outside the Services, with whom you may choose to share your User Contributions.

- Details of transactions you carry out through our Services and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Services.
- Digital Wallet Information.
- Your searches on the Services.
- We collect any images that you submit to our Services.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Services, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions and patterns, including:

- Details of your visits to the Services, including traffic data, location data and other communication data and the resources that you access and use on the Website. To help us understand how you use our Services and to help us improve them, we automatically receive information about your interactions with our Services, such as the pages or other content you view, the searches you conduct, purchases you make, your comments, and the dates and times of your visits.
- Information about your computer and internet connection, including your IP address, operating system, browser type, blockchain address, and wallet type.
- We may receive personal information or anonymous data about you from companies that offer their products and/or services for use in conjunction with our Services or whose products and/or services may be linked from our Services. For example, third-party wallet providers provide us with your blockchain address and certain other information you choose to share with those wallet providers. We may add this to the data we have already collected from or about you through our Services.
- We collect data from activity that is publicly visible and/or accessible on blockchains. This may include blockchain addresses and information regarding purchases, sales, or transfers of NFTs, which may then be associated with other data you have provided to us.

The information we collect automatically is statistical data and may include personal information, and we may maintain the data or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve the Services and to deliver a better and more personalised service by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customise the Services according to your individual interests.
- Speed up your searches.
- Recognise you when you return to the Services.

The technologies we use for this automatic data collection may include:

- Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of the Services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to the Services.
- Flash Cookies. Certain features of the Services may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from and on the Services. Flash cookies are not managed by the same browser settings as are used for browser cookies.
- Web Beacons. Our Services and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

THIRD-PARTY USE OF COOKIES AND OTHER TRACKING TECHNOLOGIES

- Some content or applications, including advertisements, on the Services are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Services. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioural) advertising or other targeted content.
- We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see Your Rights.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present, maintain and improve the Services and its contents to you.
- To provide you with information, products or services that you request from us.
- To fulfill any other purpose for which you provide it.
- For marketing purposes, such as customising and communicating informational or product offerings, promotions, and advertising materials that may be useful, relevant, valuable or otherwise of interest to you. We may also use it to estimate our audience size and usage patterns. If you do not want us to use your information in this way, please adjust your user preferences in your account profile or contact us. We may use the information we have collected from you to enable us to display

advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

- To provide you with notices about your account/subscription, including expiration and renewal notices.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To facilitate transactions and payments.
- To notify you about changes to the Services or any products or services we offer or provide through it.
- To allow you to participate in interactive features on the Services.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about goods and services that may be of interest to you. If you do not want us to use your information in this way, please tick the relevant box located on the form on which we collect your data (the registration form).

Disclosure of Your Information

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganisation, dissolution or other sale or transfer of some or all of ShuttleBay's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by ShuttleBay about ShuttleBay's users is among the assets transferred.
- If you connect a third-party application to the Services, we may share information with that third party.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- We may disclose your information to non-affiliated third parties for their direct marketing purposes as well as our direct marketing purposes. If you would like to opt out of such disclosures, please contact us.

- To third parties to market their products or services to you if you have not opted out of these disclosures.
- To other users. The Services enable you to, among other things, communicate with others. Your name, username, and other profile information may be viewable and searchable by other users. The content you post to the Services may be displayed on the Services and viewable by other users by default. We are not responsible for the other users' use of available information, so you should carefully consider whether and what to post or how you identify yourself on the Services.
- With your consent.
- With social networking platforms. The Services allow you to, upon your direction, share information with social networking services, such as Twitter and Discord. You understand and agree that the use of your information by any social networking websites and platforms will be governed by the privacy policies of these third-party platforms and your settings on that platform. We encourage you to review their privacy policies.

We may also disclose your personal information:

- To comply with any court order, law or legal process, including to respond to any government or regulatory request.
- To enforce or apply our Terms or other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ShuttleBay, our customers or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

GLOBAL USERS

Our Services are hosted in Singapore. If you choose to use the Services from other regions of the world with laws governing data collection and use that may differ from Singaporean law, then please note that you are transferring your personal information outside of those regions to Singapore for storage and processing. Also, we may transfer your data from Singapore to other countries or regions in connection with storage and processing of data, fulfilling your requests, and operating the Services. Your providing of information, including personal information, on or to the Services constitutes your consent to such transfer, storage, and processing.

Security of Your Information

We have implemented measures designed to secure your personal information from accidental loss and from unauthorised access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of the Services, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information when using certain

aspects of the Services. The information you share in public areas may be viewed by other users of the Services.

You are responsible for the security of your digital wallet, and we urge you to take steps to ensure it is and remains secure. If you discover an issue related to your wallet, please contact your wallet provider.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to the Services. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained in the Services.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the primary email address specified in your account, or otherwise on www.ShuttleBay.xyz. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting the Services and this privacy policy to check for any changes.

Your Rights

You have the following rights in relation to your personal information:

- The right to request access to your personal information.
- The right to request correction of your personal information.
- The right to request erasure of your personal information.
- The right to request restriction of processing of your personal information.
- The right to object to processing of your personal information.
- The right to request transfer of your personal information.
- The right to withdraw consent at any time, where consent is the basis for processing your personal information.

If you have a user account with us, we cannot delete all of your personal information except by also deleting your user account. We may not accommodate a request to change or delete information if we believe the change or deletion would violate any law or legal requirement, cause ShuttleBay to violate its rights or legal obligations, or cause the information to be incorrect.

If you delete your User Contributions from the Services, copies of your User Contributions may remain viewable in cached and archived pages or might have been copied or stored by other Services users.

If you are a user in the European Economic Area or United Kingdom, you have certain rights under the respective European and UK General Data Protection Regulations

("GDPR"). These include the right to (i) request access and obtain a copy of your personal data; (ii) request rectification or erasure; (iii) object to or restrict the processing of your personal data; and (iv) request portability of your personal data. Additionally, if we have collected and processed your personal data with your consent, you have the right to withdraw your consent at any time.

If you wish to exercise your rights under the GDPR, or other applicable data protection or privacy laws, please contact us, specify your request, and reference the applicable law. We may ask you to verify your identity, or ask for more information about your request. We will consider and act upon any above request in accordance with applicable law. We will not discriminate against you for exercising any of these rights.

Notwithstanding the above, we cannot edit or delete any information that is stored on a blockchain, for example the Ethereum blockchain, as we do not have custody or control over any blockchains. The information stored on the blockchain may include purchases, sales, and transfers related to your blockchain address and NFTs held at that address.

To exercise any of these rights, please contact us at hey@fusionxyz.co. We will consider all requests and provide our response within a reasonable timeframe.

Please note that these rights are not absolute and may be subject to certain exemptions.

Complaints

If you have any complaints regarding the processing of your personal information, you have the right to lodge a complaint with the relevant supervisory authority.

Data Retention

We will retain your personal information for as long as needed to fulfill the purposes for which it was collected, or as required by law.

Links to Other Websites and third-party wallets

The Services may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the privacy policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

To use the Services, you may use a third-party wallet which allows you to engage in transactions on public blockchains. Your interactions with any third-party wallet provider are governed by the applicable terms of service and privacy policy of that third party.

Contact Us

If you have any questions about this privacy policy, please contact us:

By email: hey@fusionxyz.co By visiting this page: www.shuttlebay.xyz By mail: ShuttleBay
150 Cecil Street #15-01 Singapore (069543).